

Principles of the QC100 Total Quality Management Model



Commitment of SEA ROCK TECH. CONT. L.L.C to Quality

Our company accepts quality as a factor of development to become more competitive.

SEA ROCK TECH. CONT. L.L.C is committed to publicizing this Quality Culture with employees, suppliers, clients and the community, supported by the QC100 Total Quality Management Model, the principles of which are the following:

1 Quality is a consequence of valuing customer satisfaction and obtaining positive business results.

2 Meet the quality levels established in the company in accordance with the QC100 Points of Quality.

3 Encourage participation and teamwork for decision making.

4 Satisfy the needs of our clients and meet their expectations.

5 Provide human resources, both technical and economic, to achieve continuous improvement and respect for the environment.

6 Manage human resources in our company to achieve maximum potential.

7 Make employees aware of the importance of concentration on the most profitable areas of activity, to achieve the best business results.

The achievement of these seven principles by SEA ROCK TECH. CONT. L.L.C will foster improvement for clients, employees, suppliers and all of the other persons who make up the company.



"And the fruits will outdo what the flowers have promised"



Geneva, September 18, 2016

Managing Director
SEA ROCK TECH. CONT. L.L.C

The criteria expressed in this document is the ideological support of the International Star Award for Quality, administered by BID Business Initiative Directions, endorsed by the QC100 Total Quality Management Model and implemented during the Quality Mix program.
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INTERNATIONAL STAR
QUALITY CONVENTION
GENEVA 2016



As Executive President of BID, it is a privilege to present this

CERTIFICATE

to

SEA ROCK TECH. CONT. L.L.C

in recognition of outstanding commitment
to Quality and Excellence,
which merits the

INTERNATIONAL GOLD STAR FOR QUALITY AWARD

in the realm of Customer Satisfaction, Leadership, Innovation and Prestige,
as established in the QC100 TQM model.

Geneva, September 18, 2016

A handwritten signature in blue ink, appearing to read "Jose E. Prieto".

Jose E. Prieto
President and CEO of Business Initiative Directions





BID GROUP ONE

IMARPRESS
WORLDWIDE

BID BUSINESS
INITIATIVE
DIRECTIONS

Geneva, September 18th, 2016



Sea Rock Technical Contracting L.L.C

received the
International Star Award for Quality
in the Gold Category

BID recognizes Sea Rock Technical Contracting L.L.C of United Arab Emirates for Commitment to Quality, Leadership, Technology and Innovation in the pursuit of excellence. This merit is internationally acknowledged through the 2016 International Star Award for Quality Award, received by Mr. Anthony Varughese, Managing Director as a quality leader in representation of Sea Rock Technical Contracting L.L.C at the InterContinental Genève Convention Hall, from the President of BID, José E. Prieto. By receiving the 2016 International Star Award for Quality Award, Sea Rock Technical Contracting L.L.C makes Total Quality Management a core focus for continuous improvement in order to maintain the leadership in its sector and community.

Sea Rock Technical Contracting L.L.C has become an example of perseverance in the field of quality.



PRESS RELEASE

Building better business reputation worldwide